

**NEW MAIL ORDER PHARMACY  
FOR  
HAP/ALLIANCE HEALTH AND LIFE MEMBERS**

Beginning September 1, 2009, HAP/AHL will be changing its mail order pharmacy vendor from Medco to Pharmacy Advantage RX. If you currently use the mail order program through HAP/AHL, following is information you will need to know about the transition:

1. Medco will continue to fill mail order prescriptions until August 31, 2009. You can order refills or submit new scripts to Medco up until that date.
2. Beginning September 1, 2009, existing mail order prescriptions currently being filled by Medco will be automatically transferred to Pharmacy Advantage RX. You do not have to request that your script be moved to Pharmacy Advantage RX – this will be managed by HAP.
3. As of September 1, 2009, you can call Pharmacy Advantage RX for all of your new mail order prescriptions and refills.
4. Pharmacy Advantage RX will mail information in late August on how to utilize its services for refills and new prescriptions.

If you need information regarding your prescription benefit, you can contact the HAP Client Services department at (313) 872-8100 or toll-free at (800) 422-4641, Monday – Friday from 7 a.m. to 7 p.m. and Saturday from 8 a.m. to noon. Hearing or speech impaired members may use HAP's Telecommunications Device at (313) 664-8000.