

## Username and Passwords

### Usernames

For students, beginning Fall 2010, the same username will log you into Blackboard, Email, and campus computers, laptops, and tablets.

To find your username:

1. Log into BannerWeb
2. Click on Personal Information
3. Click on View Email Addresses
4. The Campus email address before @ltu.edu is your new username

You must change your PIN to another 6-digit number the first time you log in to BannerWeb.

### BannerWeb

The BannerWeb ID is your 9-digit student number. For example: 000123456. The initial BannerWeb password (PIN) is your date of birth in the MMDDYY format. You must change your PIN to another 6-digit number the first time you log in to BannerWeb.

### Passwords

The initial password for BannerWeb, Blackboard, Email, and Campus Computers is your date of birth in the MMDDYY format. At this time, the passwords are maintained separately.

Campus Computer and Network passwords expire every 90 days and must be changed from a computer on campus, or from the myPassword website, mypassword.campus.ltu.edu.

Email, Blackboard, and BannerWeb passwords do not currently expire.

# Computer Help Desk Professional Staff

### Director

Charlene Ramos

### Operations Specialist

Gonca Eren

### Technicians

Chris Andrecovich

Linda Ridella

Robert Reichel

Ryan Reichel

Aaron Sprague

### Contact Information

#### Computer Help Desk

A. Alfred Taubman Student Services Center  
C203

248-204-2330

[helpdesk@ltu.edu](mailto:helpdesk@ltu.edu)

[helpdesk@ltu.edu](mailto:helpdesk@ltu.edu)



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Walk in support is provided for:

Laptop Distribution

Hard Drive Reimaging

Email Setup

Laptop Repair

Password Resets

Problem Diagnosis

Wireless Configuration

Campus Printer Setup

Data Recovery

Wipe/Erase Hard Drive Data

# Laptop Brochure 2010

# MacBook Pro i7 information

## Specifications and Software

### Hardware Specifications

Processor:	2.66GHz Intel Core i7
L3 Cache:	4MB shared
Memory:	4GB (two 2GB SO-DIMMs) of 1066MHz DDR3 SDRAM: supports up to 8GB
Display:	15.4-inch (diagonal) LED-backlit glossy widescreen display, 1440-by-900 resolution
Hard Drive:	500GB Serial ATA; 5400 rpm
Graphics:	Intel HD Graphics and NVIDIA GeForce 330M with automatic graphics switching
Graphics Memory:	512MB GDDR3
Networking:	10/100/1000BASE-T (Gigabit) Ethernet
Wireless:	AirPort Extreme Wi-Fi (based on IEEE 802.11n specification); Bluetooth 2.1 + EDR (Enhanced Data Rate) wireless technology
Expansion:	One FireWire 800 port (up to 800 Mbps), two USB 2.0 ports (up to 480 Mbps), SD card slot
Slot-loading optical drive:	8x SuperDrive (DVD+R DL/DVD±RW/CD-RW)
Video:	iSight camera; Mini DisplayPort output port with support for DVI, VGA, dual-link DVI, and HDMI (requires adapters, sold separately)
Audio:	Stereo speakers with subwoofers, omnidirectional microphone, audio line in minijack (digital/analog), audio line out/headphone minijack (digital/analog)
Input:	Full-size backlit keyboard with 78 (U.S.) or 79 (ISO) keys. Multi-Touch trackpad for precise cursor control
Battery:	Built-in 77.5-watt-hour lithium-polymer battery
Enclosure:	Precision aluminum unibody
AC Adapter:	85W MagSafe Power Adapter, AC wall plug, power cord

### MacBook Pro i7 Installed Software

#### Mac Side

AfterEffects  
Creative Suite Design Premium 5  
Final Cut Studio Pro 3  
Firefox  
Office 2008 for Mac  
QuickTime Pro  
Respondus Lockdown Browser  
Snow Leopard OS

#### Windows Bootcamp Base

3DS Max  
7-Zip\*  
Access  
Adobe Reader  
AutoCAD 2010\*  
Calc Plus  
DataStudio  
DjVu plug-in  
End Point Protection  
E-Reader  
Excel  
Expression Web  
Firefox  
Flash Player  
Google Chrome  
Groove  
Info Path  
Internet Explorer 8\*  
Java (32-bit) and (64-bit)  
K2 Software  
Logger Pro 3.8  
Maple 14  
Matlab & Simulink 2010a\*  
(on campus use only)  
Minitab  
MySQL  
OneNote  
Outlook  
PDF Annotator 3.0  
PDF Creator  
PowerPoint  
Project  
Publisher  
Quicktime  
RealPlayer  
Respondus Lockdown Browser  
Scientific Viewer 5.5  
Shockwave Player

Visio  
Visual Studio.NET 2008  
VPN  
Wimba Pronto  
Windows 7 Professional 64-Bit  
Windows Media Player  
Word 2007  
Write-n-Cite plug-in

\*64-Bit Version

### For Off-Campus Software Access

1. Open web browser
2. Type "https://tunnel.ltu.edu" and hit "Enter"
3. Enter your LTU Network Username and Password
4. Press the "Login" button
5. If you have disabled Popups, click on the yellow bar and select the option to install the Cisco SSL VPN Client.
6. When the Security Warning box pops up, click on the "Install" button to complete the installation.
7. The SSL VPN connection is established when a "Golden Key" appears in the System Tray on the lower right corner of your desktop.

### Installing LTU Printers

In order to print to a Lawrence Tech printer, you must be on campus and logged onto the network. To install a network printer, follow the steps on our website at [www.ltu.edu/ehelp](http://www.ltu.edu/ehelp)

### Laptop Return

Laptops must be returned during finals week if you are not registered for subsequent semesters.

Unreturned laptop accessories will result in charges to the student's account.

