

Username and Passwords

Usernames

For students, beginning Fall 2010, the same username will log you into Blackboard, Email, and campus computers, laptops, and tablets.

To find your username:

1. Log into BannerWeb
2. Click on Personal Information
3. Click on View Email Addresses
4. The Campus email address before @ltu.edu is your new username

You must change your PIN to another 6-digit number the first time you log in to BannerWeb.

BannerWeb

The BannerWeb ID is your 9-digit student number. For example: 000123456. The initial BannerWeb password (PIN) is your date of birth in the MMDDYY format. You must change your PIN to another 6-digit number the first time you log in to BannerWeb.

Passwords

The initial password for BannerWeb, Blackboard, Email, and Campus Computers is your date of birth in the MMDDYY format. At this time, the passwords are maintained separately.

Campus Computer and Network passwords expire every 90 days and must be changed from a computer on campus, or from the myPassword website, mypassword.campus.ltu.edu.

Email, Blackboard, and BannerWeb passwords do not currently expire.

Computer Help Desk Professional Staff

Director

Charlene Ramos

Operations Specialist

Gonca Eren

Technicians

Chris Andrecovich

Linda Ridella

Robert Reichel

Ryan Reichel

Aaron Sprague

Contact Information

Computer Help Desk

A. Alfred Taubman Student Services Center
C203

248-204-2330

helpdesk@ltu.edu

helpdesk.ltu.edu



Information Technology



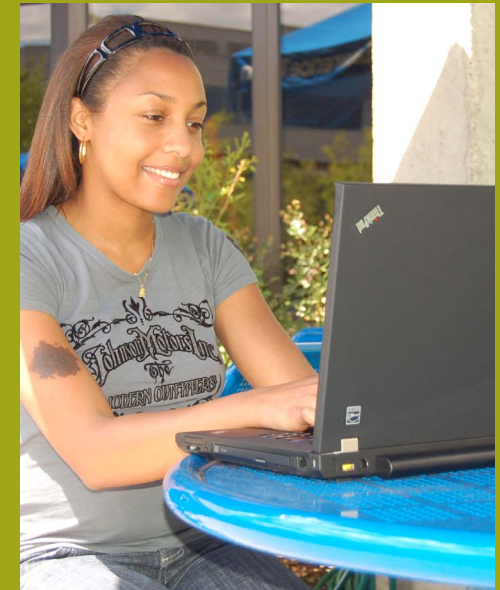
Information Technology

Computer Help Desk

248.204.2330

helpdesk@ltu.edu

helpdesk.ltu.edu



Lenovo W510 ThinkPad

Walk in support is provided for:

Laptop Distribution

Hard Drive Reimaging

Email Setup

Laptop Repair

Password Resets

Problem Diagnosis

Wireless Configuration

Campus Printer Setup

Data Recovery

Wipe/Erase Hard Drive Data

Laptop Brochure 2010

Lenovo W510 ThinkPad information

Specifications and Software

Hardware Specifications

Processor:	Intel Core i7-720QM Processor (6M Cache - 1.60 GHz)
Memory:	2GB PC3-8500 DDR3 SDRAM 1067MHz SODIMM Memory (2 DIMM)
Hard Drive:	320 GB Hard Disk Drive - 7200rpm
Display Panel:	15.6 inch HD+ Anti-Glare Display with LED Backlight
Integrated Mobile Broadband:	Integrated Mobile Broadband - Upgradable
Integrated Wi-Fi wireless LAN adaptor:	Intel Centrino Advanced-N 6200 (2x2 AGN)
Optical Device:	Multi Recorder Optical Drive (12.7mm)
Graphics Processor:	Base 2nd Touch - Nvidia GLM Discrete
System Graphics:	Nvidia Quadro FX 880M Graphics with 1GB DDR3 memory
Media Card Slot:	Express Card Slot & 5 in 1 Card Reader
Camera:	Camera- 2.0 MP
Bluetooth:	Bluetooth w/ antenna
Fingerprint Reader:	UltraNav (TrackPoint and TouchPad) with Fingerprint Reader
Battery:	9 cell 2.8Ah Li-Ion Battery - Dual Mode
Power Adapter & Cord:	Country Pack North America with line cord & 135W Adapter

Lenovo W510 ThinkPad Installed Software

3DS Max 2010*	Maya 2010*
7-Zip*	MicroCap 9.0.7
Access 2007	Minitab
Acrobat Professional 9	Mozilla Firefox
Adobe Flash Player	MYSql
Adobe Reader	OneNote 2007
Adobe Shockwave Player	Outlook 2007
After Effects	PDF Annotator 3.0
ArcGIS 9.2 (on campus use only)	PDF Creator
Architecture 2010*	PondPack*
AutoCAD 2010*	Power Point 2007
Autodesk Alias Automotive 2010	Project 2007
Autodesk ImageModeler	Publisher 2007
Autodesk Navisworks Manage 2010*	Quicktime
Beige Bag Spice	Ram Concept V8i*
Calc Plus	Ram Connection V8i*
Catia V5 R20 (on campus use only)	Ram Elements
Civil 3D 2010*	Ram Structural Systems V8i*
Creative Suite 5*	Raster Design 2010*
CulvertMaster 3.3	Realplayer
DataStudio	RecordNow
DjVu plug-in (Library application)	Respondus lock down browser
E-Reader (Library application)	Revit Architecture 2010*
Excel 2007	Revit MEP Suite 2010*
Expression Web	Revit Structure 2010
Flowmaster 8.11*	RISA 3D
Google Chrome	Scientific Viewer 5.5
Google Earth	SewerCad 5.6*
Groove 2007	SewerGems XM
Hammer V8i*	SketchUp
Info Path 2007	StormCad v8i*
Internet Explorer 8	Symantec End Point Protection*
Internet Explorer 8*	UW Classroom Presenter
Java (32-Bit) and (64-Bit) K2	Visio 2007
Labview 2010* (on campus use only)	Visual Studio.NET 2008
Logger Pro 3.8	VPN Client (Virtual Private Network)
Maple 14	WaterCad V8i*
MathCad 2000	Wimba-Pronto
Matlab & Simulink Release 2010a* (on campus use only)	Windows 7 Professional*
	Windows Media Player
	Windows Virtual PC & Windows XP Mode
	WinDVD Player
	Word 2007
	Write-N-Cite III plug-in

*64-Bit Version

For Off-Campus Software Access

1. Open web browser
2. Type "https://tunnel.ltu.edu" and hit "Enter"
3. Enter your LTU Network Username and Password
4. Press the "Login" button
5. If you have disabled Popups, click on the yellow bar and select the option to install the Cisco SSL VPN Client.
6. When the Security Warning box pops up, click on the "Install" button to complete the installation.
7. The SSL VPN connection is established when a "Golden Key" appears in the System Tray on the lower right corner of your desktop.

Installing LTU Printers

In order to print to a Lawrence Tech printer, you must be on campus and logged onto the network. To install a network printer, follow the steps on our website at www.ltu.edu/ehelp

Laptop Return

Laptops must be returned during finals week if you are not registered for subsequent semesters.

Unreturned laptop accessories will result in charges to the student's account.

