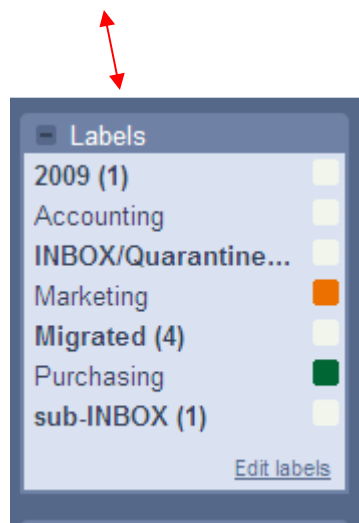
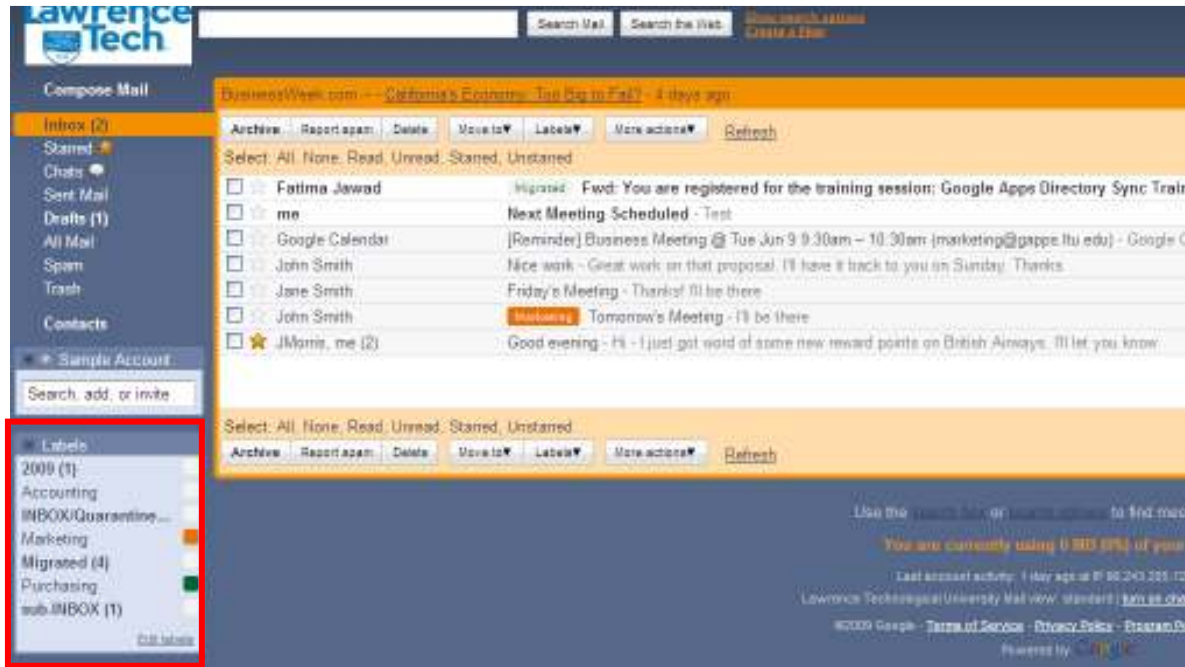


Where's my old Mail and mail folders?

Your old mail will be moved to your new email account during migration. All mail messages stored on the old Communicate mail server will be moved to your new account. You will not loose any of your mail.

The names of your old email folders will become label names in your new email account.

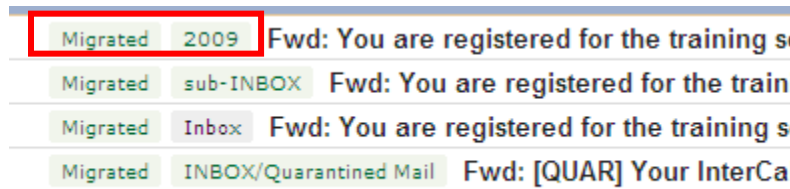
Old messages in your Inbox will be tagged with a new label called **Migrated**. These are messages that have been transferred from your old account to your new account.



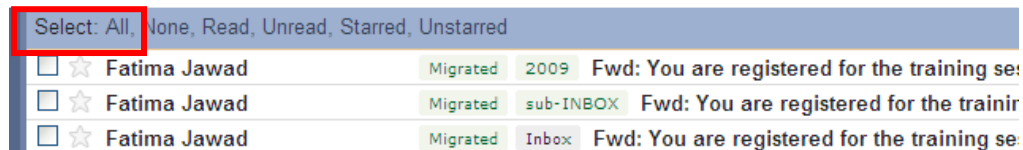
If you click on a Label name shown in the Labels list, all the messages that are tagged with that Label will display. You'll see the label name preceding the subject of each message.

Messages may have multiple labels. For example, the message with labels "Migrated" and "2009" means that the message was migrated from your old email account and was from a folder called "2009." Folder names from your old account become labels in your new email account.

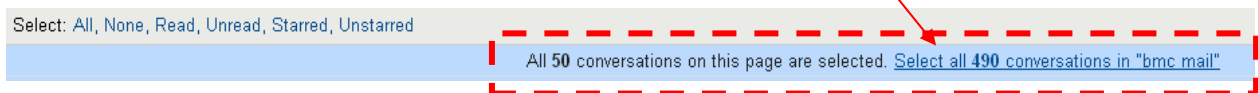
If you had any sub-folders under your Inbox, they will be given a Label of "INBOX/[old folder name]". In the example below, the message with the label "INBOX/Quarantined Mail" came from the "Quarantined Mail" sub-folder under your Inbox of your old email account.



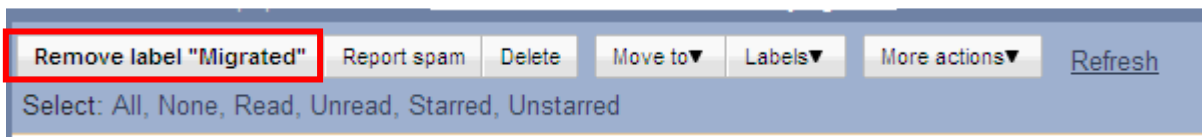
The Migrated label helps you distinguish between your old mail and new mail being delivered to your new account. If you want to remove this label, click on the Migrated label to display your migrated messages. Select the messages. Click the **Select: All**, link to select all the messages on the current page.



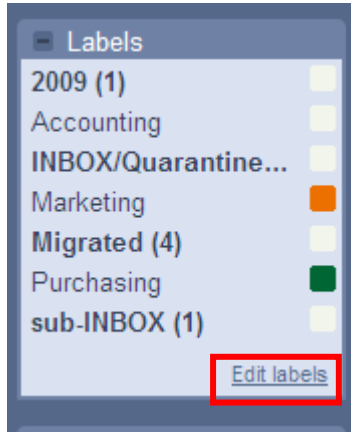
If you have more than one page of Migrated messages, you will be asked if you want to select the messages on that page or all the messages in the label. To select all the messages with the selected label, click on the **Select all [number] conversations in...** link



Then click **Remove Label** to remove the label from the selected messages.



You can now delete the Migrated label from your list of labels.



To remove a label,

1. Click **Edit Labels**. This will open the Edit Labels page in your Account Settings.
2. Select Label you want to delete and click **Remove**.



Removing the label does not delete the message with that label.

If you want to rename the label, click **rename** give it a new name.